

City Of Splendor



"The Switch 1896"



Natural Gas Safety Information

Natural gas has an excellent safety record because of the industry's and our diligence in maintaining, operating and monitoring the City of Splendor's distribution system.

We conduct preventative maintenance on the natural gas system to ensure the system is operating properly and safely. We care about your safety and want you to be safe around your natural gas appliances. If used properly, natural gas is safe. Please review this important information to help keep you and your family safe.

Use your senses to recognize a potential natural gas leak



Smell

Natural gas is colorless and odorless. For safety purposes, a harmless chemical called mercaptan is added to give it a distinctive, pungent, sulfur-like odor similar to rotten eggs.



Look

Dirt being blown into the air for no apparent reason, white fog or bubbling water near a natural gas pipeline. Flames at or near exposed natural gas piping. Dead/brown vegetation where vegetation is otherwise moist and green.



Listen

You may hear an unusual noise like roaring, hissing or whistling.

Suspect a natural gas leak?

Get up, get out and get away, then call then call the City of Splendor at 281-689-3197 immediately from a safe location. If you cannot reach the city, call 911 and a first responder (either the City of Splendor or the fire department) will respond quickly to ensure that you and your family are safe.

- **Do not** use your telephone or cell phone indoors.
- **Do not** assume someone else will report the condition.
- **Do not** smoke or operate electrical switches, appliances or telephones (including cell phones). They may produce a spark that might ignite the natural gas and cause an explosion.
- Provide the exact location, including cross streets.
- Let us know if construction or digging activities are in progress.

Safety tips

- Only professional plumbing and heating contractors or appliance installers should install natural gas lines, change appliance connectors or check service lines running from the natural gas meter to your appliances.
- Have your heating system, chimney, flues and vents checked once a year by a professional.
- Install a carbon monoxide (CO) detector.
- Follow manufacturer's instructions for the operation and care of natural gas equipment.
- Never use a natural gas range or oven to heat your home.

- Check to ensure that natural gas appliance flues and vents are free of debris (leaves, bird or bees' nests, and snow and ice).
- Keep paper, flammable fluids, rags, lint and other combustible materials away from furnaces, water heaters, ranges, dryers and other natural gas appliances.

Who's responsible for what

In most cases, if a problem exists in a natural gas service line or meter, it is usually the responsibility of the city to fix it. All the natural gas pipe from the meter into your home or business and inside your home or business, along with your natural gas appliances and equipment, are your responsibility.

You should contact a qualified licensed plumber, heating contractor or appliance repair professional to install natural gas lines, change appliance connectors or check service lines running from the meter to your appliances.



The National Fire Protection Association (NFPA) recommends CO detectors be installed in a central location outside each sleeping area and on every level of the home.

Safe digging starts here

The greatest risk to underground natural gas pipelines is accidental damage during excavation. Minor damage such as a gouge, scrape or dent to a pipeline or its coating may cause a leak or failure.

Whether you're a homeowner or a contractor, you must have underground utilities marked before you dig to protect you and others from injury and prevent damage to underground utility lines and pipes.



Or Visit their website at <https://texas811.org/>

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