

City Of Splendor



“The Switch 1896”

Utility Department Meter Exchange Project

In mid/late 2023, the Mayor and City Council approved the purchase and installation of Sensus water meters. The staff is excited about this project, and has high hopes that you, our customer, will like the water meter and the features that will be available.

We are confident that these water meters will record usage accurately and the software will alert staff if there is an issue with the meter. A Customer Portal will be available to allow you to see your usage in real-time. The current utility billing portal will still be available, and you can track other information on it, including bills, payments, and other pertinent data.

Installations will begin on June 17, 2024, and work Monday-Friday, 8:00 am – 5:00 pm. It is expected that this project will take approximately four (4) months to complete.

The installation crews will be driving white trucks with *Aqua Metrics Authorized Contractor* identified on the truck. All installers will have an identification badge. They will not need to be inside your home at any time.

The installer will knock on the door, identify themselves, and let you know they will be replacing your water meter.

If you have questions, please call Susan Allday, Utility Billing Supervisor at 281-689-3197.

Thank you in advance for your patience during this meter change out project!

Danna Welter
City Administrator